



INCLUSIVITY CHARTER

1. LCL Awards centres are committed to creating a welcoming, inclusive environment where both learners and centre staff feel safe, heard and supported.
2. We do not tolerate offensive language, such as sexist or racist comments – from trainers or trainees.
3. We consider the needs of all learners, in order to enhance learning experiences and increase opportunity.
4. We are actively exploring a range of training options, using creativity and innovation to improve engagement.
5. Our ambition is to help as many people as possible access the building services engineering sector; to improve lives, improve the sector and combat skills shortages.
6. We believe that inclusion creates an environment where everyone is valued, feels valued and are therefore able to achieve their highest potential.